Associated Students  
San Jose State University  

Student Staff – Job Description

Job Title: Network Support Technician  
Department: Associated Students Computer Services Center, IT Development  
Status: Part-time  
Supervisor: A.S. Network Administrator

Required Skills:

- Windows system administration  
- Computer Hardware Troubleshooting  
- UNIX system administration  
- MS Windows 2000 Active Directory  
- Troubleshooting Windows Server Services

Preferred Skills:

- Basic knowledge of UNIX scripting  
- Experience with system backup applications/tools  
- Working knowledge of LDAP  
- Working knowledge of Exchange 2000 server  
- Working knowledge of MySQL or other database servers

Responsibilities:

- Research, learn, and assist in network administration tasks (20%)  
- Updating Service Packs, patches/fixes, and updating services with newer versions as necessary (15%)  
- Research on existing or new technologies to improve overall productivity (15%)  
- Assist in automating routine tasks on the servers (10%)  
- Testing and troubleshooting services for performance and bugs (10%)  
- Writing documentations and tutorials (10%)  
- Work in close coordination with Network Administrator and other members of the IT Development team to propose and implement creative ideas and features for the betterment of the organization. (10%)  
- Train and educate other members of IT Development team on an as need basis (5%)  
- Help and coordinate with a non-programming related IT departmental support on as need basis (5%)

Pay Rate: $10 /hr - $12 /hr (based on skills and experience)

How to apply:
To apply for this position fill out the student application form and submit it to jobs@as.sjsu.edu.  
For questions call (408) 924-6982.